

第7課 わかる者呼んでまいります

目標

Even if you cannot immediately respond to a customer's request, you can handle it politely.

会話

Clerk Welcome.

Customer Um, excuse me.

Clerk Yes. May I help you?

Customer I would like to issue a seal registration certificate.

Clerk Seal...

Customer A seal registration certificate.

Clerk Seal registration certificate.... I'm sorry. I do not know so I will bring someone who knows right away. Please wait a moment.

Customer Yes, please.

Clerk Welcome.

Customer Um, excuse me. One Niconico Light.

Clerk Is it tobacco? I would appreciate it if you could tell me the number.

Customer Oh. Number 123, one please.

Clerk Number 123, this one right? Thank you for your cooperation.

ことば

申し訳ございませんが I'm sorry 者 Person

少々お待ちください Please wait a moment

恐れ入りますが Excuse me, but 協力 Cooperation

コピー機 Photocopier 証明写真 ID photo プリント Print

スポーツ観戦 Watch the sports game 前売り券 Advance tickets

購入 Buy 住民票の写し A copy of the certificate of residence

受験料 Examination fee