

## 第3課 志望動機を教えてください

## 目標

During the job interview, you will be able to talk about your reasons for applying and your shift preferences.

## 会話

Jan Nice to meet you. I'm Jan. Thank you for your time.

Manager Nice to meet you, too. Now, please tell me your reason for applying.

Jan Yes. I have 2 reasons for applying. First, I heard that working at a convenient store is a good way to practice Japanese. Second, when I shopped at this store before, the store clerk was very nice to me. So that's why I would like to work here.

Manager I see. Do you have any part-time job experience?

Jan Yes. I used to work at a factory for a year.

Manager I see. Do you have a preferred day and time to work?

Jan Yes. I'm fine with any day, but I prefer 4 days a week on weekday evenings.

Manager OK. I will call you later and let you know the result, so please wait until then. Thank you for your time today.

Jan Thank you very much. I hope to work with you in the future.

## ことば

志望動機 Motivation 以前 Before 勤務 Work

希望曜日 The desired day of the week

希望時間帯 Preferred time zone かまいません That's fine

平日 Weekdays 週～日 ~days a week 面接 Interview 結果 Results

後日 At a later date 本日 Today 先輩 Senior

接客方法 How to interact with customers 学ぶ Learn 週末 Weekend

数 Number 来日 Coming to Japan

履歴書 Resume 文房具店 A stationery store 直前 Last 日付 Date

正面 Front 向く Face 清潔感 Cleanliness 氏名 Name

学歴 Education 職歴 Work experience 語学 Language

資格 Qualifications 免許 License アピールポイント Appeal points

## コラム

p.49 袋に詰めるものは? What to pack in the bag?

What comes to mind when you think of the service provided by convenience store clerks to customers? Of course, it is also important to respond firmly and speedily to customer requests. A polite greeting and a smile can also be considered service.

But that's not all. Attentive service is also essential at Japanese convenience stores. "Attentiveness" means paying attention to every detail for the other person. It may not be easy to understand because it is often not expressed in words. For example, when placing customer products in a store's bag, there are rules such as

“Put soft items such as bread and rice balls last to avoid crushing them”, “Do not put hot and cold items mixed in the same bag”, and “Do not put food and other items in the same bag.” Another important point is to make sure that when the customer picks up the bag, the items inside don’t tip over. If you are at a loss as to what to do, ask the customer, “Can I put ○○ and □□ together?”

Listening is also a form of “attention.” In this way, the bags at convenience stores in Japan are full of the “kind attention” of the store staff.